

# An easy way to pay your levies

MACQUARIE RELATIONSHIP BANKING  
DEFT PAYMENT SYSTEMS



# A convenient way to pay your levies

DEFT Payment Systems provided by Macquarie Relationship Banking is a quick and easy way to manage your levy payments. Created with convenience in mind, DEFT offers secure payment options using either your credit card or Customer Initiated Direct Debit - check your levy notice to see which payment options are available.

## **Credit card payments**

You can make payments using your credit card (Visa, MasterCard, Amex and Diners Club) with DEFT Payment Systems online at [www.deft.com.au](http://www.deft.com.au) or use our phone payment option by calling 1300 30 10 90. This service is available with no registration required. A surcharge may apply.

## **Customer Initiated Direct Debits**

If you prefer to make payments directly from your bank account you will first need to register your details. Simply complete the online DEFT Customer Initiated Direct Debit Request Form at [www.deft.com.au](http://www.deft.com.au). Once registration is completed you can make a payment immediately online or by phone. At the time of making your payment you will be asked for your DEFT Reference Number. Please ensure you retain your registration confirmation.



# Prompt and secure



## **Prompt transfers**

Payments made on a business day online or by phone will normally be credited to your Body Corporate's account the following business day by close of business.

## **Keep receipts**

Please keep proof of your payment. When making payments, we suggest you record the receipt number.

## **Private and secure**

Your privacy and security are assured. Payments can only be credited to your Body Corporate's account. When making payments, only the bank, building society or credit union account you register can be debited. Macquarie Bank does not have access to your personal financial details.

# Additional payment options

Your Body Corporate may also allow you to pay your levies using the following methods:

## **BPAY®**

Contact your participating financial institution to make a BPAY payment from your cheque or savings account. When making a payment you will be asked to enter the Biller Code and DEFT Reference Number, both of which are located on your levy notice (key in the reference numbers only, not the symbols). A receipt number will be given at the time of payment.

## **Australia Post**

To pay your levy in person simply present your DEFT levy notice at any Australia Post outlet. You may pay by cash, cheque or EFTPOS. Australia Post will provide you with a receipt.

## **Mail**

If you wish to post your payment, simply make out a cheque and write your DEFT Reference Number on the back. Then mail it, along with the DEFT payment slip, to the address indicated on your levy notice.

Cheques should be made payable to “Macquarie Bank on behalf of [insert the name of your Body Corporate].”

**For more information please visit [www.deft.com.au](http://www.deft.com.au) or call 1800 672 162.**

BPAY® Registered to BPAY Pty Ltd ABN 69 079 137 518  
For more information on BPAY, visit the website on [www.bpay.com.au](http://www.bpay.com.au)

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