

WHAT'S HAPPENING AT CONTI STRATA?

Conti Strata is fully operational.

You can speak to us and visit our office.

OUR TEAM

The majority of our team is working in the office and are actively engaging in social distancing and exercising strong hygiene practices and other Covid Safe protocols.

We are registered as a Covid Safe business.

Our whole team meet regularly to communicate on issues pertaining to your scheme.

VISITORS TO THE OFFICE

We are again accepting visitors to our office.

STRATA SEARCHES

Strata Searches can still be conducted remotely and in the office.

NEED HELP? CONTACT YOUR STRATA MANAGER

We urge you to contact your Strata Manager if you are experiencing financial hardship as we are here to assist you as much as we can.

MEETINGS

Face to face meetings are once again available.

Non face to face meetings (teleconferencing and electric voting) are also available in accordance with SCA guidelines.

Please contact your Strata Manager to organise your preferred method of meeting.

KEY MANAGEMENT SYSTEM

We have a key management system in place which is arranged over the phone and eliminates the need to access our office however we are also receiving visitors to the office for this purpose.

Please call us if you have any queries in relation to this or require more information.

CHANGES TO MASKS & QR CODE ENTRY RULES

Masks are only required for certain high-risk settings, such as travel, hospitals and indoor music festivals.

Masks are still encouraged for indoor settings where you cannot maintain a safe distance from others.

QR check-ins are only required at nightclubs, strip clubs, sex on premises venues, music festivals with more than 1000 people.

Although mask wearing and QR code entry into our office is no longer mandated by the government for our business setting, individuals are encouraged to exercise their personal discretion in this regard.

Source: <https://www.nsw.gov.au/covid-19/business/rules-guidance/nsw-rules#toc-masks-covid-19-safe-check-in-and-vaccination-evidence>

TRADESPEOPLE, CLEANERS, REPAIRS, MAINTENANCE AND INSPECTIONS

Works can continue as set out within government guidelines;

Source: <https://www.nsw.gov.au/covid-19/rules/greater-sydney>

FIRE INSPECTIONS, REPAIRS & MAINTENANCE

Fire inspections, repairs and maintenance may continue including repairs/maintenance of unoccupied residences.

If you have any concerns or queries in relation to this, please contact your Strata Manager on 9716 8686.

ONSITE BUILDING AND FACILITIES MANAGERS

On-site building managers can continue to attend to their roles at buildings.

KEEPING SAFE & WELL

In the interest of protecting yourself and your family from Coronavirus, we encourage you to remain well informed on updates issued from reliable sources such as the **Australian Government Department of Health** and **NSW Health** websites which are updated daily.

We have provided some relevant links below;

<https://www.health.nsw.gov.au/Infectious/diseases/Pages/coronavirus.aspx>
<https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert>

Please continue to practice, strong hygiene, wear masks, social-distancing and self-isolation which are recommended and outlined in the government websites.

If you develop a fever, cough, sore throat or shortness of breath, seek medical attention.

- Call your GP, Healthdirect 1800 022 222 (24-hour helpline) or Healthdirect National Coronavirus Helpline (24 hours) 1800 020 080. If you require translating or interpreting services, please phone 131 450 or in an emergency, your local hospital emergency department.
- If symptoms are severe and it is a medical emergency, such as shortness of breath at rest or difficulty breathing, dial 000 and ask for an ambulance.

KEEPING INFORMED & UPDATED

We will update you and respond proactively to any changes to government directives.

This may entail further changes to decisions and measures currently in place in order to swiftly meet government and health authority advice at short notice.

We greatly appreciate your understanding and patience in regard to this.

Our aim, as always, is to safeguard the stability of your home or investment, now more than ever.

We are here to help.

Yours faithfully,
CONTI STRATA

12 May 2022